

2020 Impact Report



Our Mission

To lessen the impact of cancer on families.

Our Vision

A world where every mother with cancer receives the support she needs so she no longer has to choose between her own care and the care of her children. Where her children have the support of a specially trained volunteer to share their feelings in a healthy and safe environment to cope with the stress of this life change and build resiliency.





Our Values



Equity

We believe all mothers with cancer, regardless of race, religion, sexual orientation, or socioeconomic status, should receive the specialized childcare they need during their cancer journey.



Compassion

We know what a difficult time this is for a family. We are here to give hope and support to help make a difference and ease the burden of cancer on families.



Excellence

We have 30 years of screening experience, which means our volunteers are fully vetted and trained to provide the best care. Our Child Life Specialists build on this by developing customized programs for our families.



Innovation

We believe in innovating to respond to the changing needs of our families and community.



Accountability

We are accountable to all of our stakeholders: mothers, children, families, volunteers, community partners, funding partners and supporters. We are committed to evaluating our performance, measuring our impact, and improving our results.

Letter from Our Founder

Dear Friends,

When I reflect upon 2020, I am tremendously proud of the impact that we have had on so many families dealing with cancer in the midst of an unpredictable year. The pandemic gave us the opportunity to be innovative and create new programs to support moms with cancer during such an uncertain time. Our community roots grew stronger and deeper.

Our foundational Program for Children went virtual during the first COVID-19 lockdown and as an essential service to moms with cancer we resumed in-home care. We launched an online Homework Club to help kids keep up with their schoolwork. To keep summer bright, our Ronda Green Camp became a virtual experience with the launch of Camp-in-a-Box delivered to doorsteps. When immunocompromised moms expressed their concern and need for healthy and nutritious food, we listened, partnered with local caterers and delivered over 10.000 nutritious meals to high-risk families.

These new programs helped so many families, especially their children, cope with the complexities of cancer and the added stress of the pandemic. They are now a permanent part of the services we offer and were only able to grow because of your continued support.

On behalf of all the families that we support we thank you, with tremendous gratitude, for helping us thrive in the face of 2020.

Audrey Guth Founder & Board Chair



Thriving in the face of adversity.

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Our Community

We are inspired by our community of more than 150 passionate volunteers, countless supporters and deeply committed community partners. You are the reason we are able to further our mission of supporting moms with cancer and their children. In 2020, we grew stronger than ever.



We are proud to support families in 5 regions and 30 cities across the Greater Toronto and Kingston areas.

Ajax	Kingston	Scarborough
Amherstview	Little Britain	Stouffville
Bolton	Markham	Thornhill
Bowmanville	Mississauga	Toronto
Brampton	North York	East York
Brighton	Oakville	North York
East Garafraxa	Oshawa	Whitby
East York	Pefferlaw	Whitchurch-Stouffville
Etobicoke	Pickering	Woodbridge
Hamilton	Prince Edward County	Yarker

Our Impact

2020 was an incredibly impactful year. We supported 130 families in 30 cities across the GTA and Kingston area. Our response to COVID-19 was quick because we are committed to providing new and innovative programs that help our moms and their kids during these difficult times.



130+

FAMILIES SUPPORTED



KIDS ENGAGED



4

BRAND NEW PROGRAMS



200

COVID-19 KITS



10,000

NUTRITIOUS MEALS
DELIVERED



342

HOURS of VIRTUAL
HOMEWORK CLUB SUPPORT

Our Impact

To see and hear from one of our families in our network and their Nanny Angel, click here.



5,000

HOURS of VOLUNTEER PROGRAM SUPPORT



2,748

HOURS of NANNY ANGEL VISITS



600

CHILD LIFE INSPIRED COPING KITS for KIDS



514

CAMP BOXES
DELIVERED



60

HOURS of CANCER GROUP SUPPORT for MOMS



11

FAMILIES PROVIDED with BEREAVEMENT SUPPORT



Highlights

Here is a look at some of the milestones that we achieved throughout the year!

Launched a brand-new online training and learning management platform for volunteers.

Launched the NAN Playbook for Children, a standardized communication tool between families and volunteers, including a workbook for kids to learn about stress, coping tools and track what works best for them.

Developed a mindfulness program to support NAN staff.

Partnered with 4 university programs to provide 12 students in the medical and educational professions with placements.

Hosted our first Facebook Live on Talking to Kids about Cancer.

Presented NAN's Graduation Program at the International Child Life Conference, hosted by the Association of Child Life Professionals.

Presented to Astellas US Oncology team in Chicago as the 2019 winner, sharing how NAN fosters innovation in cancer care beyond medicine.

Our Programs

Building Resiliency

NAN's Program for Children is rooted in Child Life, a branch of psychosocial healthcare that helps children navigate stressful times so that they can better handle life changing experiences and ultimately thrive. As NAN's Child Life Specialist Cassandra Di Clemente explains, "During a year filled with change, uncertainty, and grief, our NAN families turned to us to help provide relief and support. Child Life Specialists are uniquely trained to create activities that provide opportunities to express emotion and programs that enhance childhood development and maintain normalcy." NAN's Certified Child Life Specialists develop customized programs through this lens for each family. Each activity is designed to help kids of all ages navigate the difficult journey of coping with a parent's cancer journey.

"The new programs we created this year, like Homework Club and Camp-in-a-Box, were so successful because they not only filled gaps in children's schedules during the pandemic, but they were also responsive to children's coping needs. Through the training and support offered to our volunteers, they learned how to recognize grief emotions and adapt activities so that children were well supported emotionally and developmentally."

When Nanny Angel volunteers engage with their kids, moms are given the time to rest, reassured that their children are learning how to build healthy coping skills through play. This gives them the tools to grow up to be healthy, well-adjusted adults.



Our Nanny Angel Network Program for Children became virtual during lockdown to ensure that we could support all of our families in need.

Our Programs

2020 was our most impactful year. We launched 4 new programs in response to COVID-19, bringing relief and support to all our families. Here's a look at some of the new and innovative programs we launched!

Virtual Homework Club

A virtual program that pairs our children with a homework buddy to guide and encourage, help them problem-solve, build routines and confidence.

Meal Support Program

To support immunocompromised moms at risk of exposure, we teamed up with 8 local caterers across the GTA and Kingston and provided families in need with healthy and delicious cooked meals.

Camp-in-a-Box

From slime kits to DIY camp crafts, NAN kids are engaged with a truckload of virtual fun. These therapeutic and fun activities provide kids with opportunities for expression and the chance to be just kids.

Weekly Virtual Cancer Support Group for Moms

Hosted by a registered nurse, this group provides a safe space for moms with cancer to share their experiences, ask questions and build supportive relationships.



One Mom's Journey

In October 2020, Stephanie, a young mom of two preschoolers, was diagnosed with Breast Cancer. As a former caregiver to her mom, who previously battled triple-negative breast cancer, Stephanie was all too familiar with the experience. Stephanie's disease spread rapidly and she needed to undergo an immediate double mastectomy surgery. Unfortunately, the surgery led to some complications that sent her to the emergency room. Life as she knew it changed forever.

"It was very difficult not being able to have any family with me due to pandemic restrictions. It was and still is a very challenging experience to go through alone during this time."

Stephanie missed little things like hugging her children close to her heart. The pandemic was already taking a toll on the family and the addition of her illness was scary and traumatic. Her husband and mom provided incredible help, but the love and support they get from Sally, their volunteer, has been the big hug they all needed.

Through it all, Stephanie has remained cheerful and optimistic. She frequently engages her kids to keep them busy and maintain a sense of normalcy. Things got even better when the Nanny Angel Network came along. Her kids had something new and exciting to participate in thanks to the new virtual programs offered, like Fun in a Box and Pre-school Playtime.

"With all the fatigue I'm experiencing from my cancer combined with the pandemic, it's been such a great help having support outside of the family. They love their time with Sally, our super amazing Nanny Angel volunteer and the activity boxes are filled with a variety of fun crafts that appeal to both my kids' interests."

Stephanie's biggest motivation to stay strong and positive has been her kids. Being able to spend quality time and plan fun activities has brought a lot of hope and happiness.

"It's an emotional rollercoaster, but eventually it will get smoother. I have learned that it's okay to reduce the pressures we impose on ourselves and rely on others for help."



From Our Moms

"No matter how many friends and family members you have that have shown tremendous support, Nanny Angels are skilled where family and friends aren't. You don't just get a volunteer, you get an amazing support system that's committed to making a difference in your life and more importantly, in your child's life." — Annalisa, NAN mom

"With all the fatigue I'm experiencing from my cancer combined with the pandemic, it's been such a great help having support outside of the family. They love their time with Sally, our super amazing Nanny Angel volunteer and the activity boxes are filled with a variety of fun crafts that appeal to both my kids' interests." — Stephanie, NAN mom

"Mothers are always seen as the backbone of the family. But we also need a helping hand every now and then. So, it is important we take advantage of the resources available to us and believe it is going to get better." — Vanessa, NAN mom



Our Volunteers

We are so grateful to the 150 volunteers who helped us provide support throughout 2020. Volunteers like Delaney are the heartbeat of NAN. Here's her story,

"I was placed with a most incredible family. I was always amazed by their upbeat attitude and positive response to such simple gestures as: a smile, an arts & craft session, a PJ party or just building a snowman together. While I felt I was making a difference as a Nanny Angel, I found that my time with this family had the added personal benefit of strengthening my heart and nourishing my soul."

Being a volunteer has allowed Delaney to follow her passion for guiding and supporting children, who often cannot fully comprehend the issues faced by families experiencing a parent with cancer, even more so during these trying times.

"To be able to add a little fun and excitement to their lives each week, seems to lift their burden of uncertainty. It warms my heart each time I see their smiles or frequent expressions of 'thank you' both verbal and implied."

For Delaney, volunteering with NAN is an experience that is as humbling as it is rewarding. "My attempts to make a positive difference in the lives of mothers and their families, during these difficult times, are intended as a gift to them, but the reality is that I get back as much as I give."





TO ALL OUR VOLUNTEERS

We could not help moms with cancer and their kids without your unwavering support. Thank you for all that you do!

Volunteer of the Year

The Nanny Angel Network Volunteer of the Year award recognizes one outstanding volunteer that has completed a minimum of 6 months/100 hours of hours served. A volunteer who has gone above and beyond in providing an on-going commitment to a family in need. Congratulations to *Dianna Harrison* for being our 2020 Volunteer of the Year!

Dianna was selected because of her incredible commitment to supporting a family that needed substantial help. She supported a single mom and son with special needs, with no other family in Canada. Throughout the entire Covid-19 pandemic Dianna provided in-home support to the mom so she could attend her medical appointments, receive treatment, and recover from her surgery. Diana included this family into her bubble to ensure that the mom did not have choose between childcare and her health. Diana's flexibility, compassion and willingness to meet her family whenever they needed support with no questions earned her the title as NAN's Volunteer of the Year!



Our Meal Program Partners

When the pandemic hit, we realized many immunocompromised moms feared exposure to the virus. So, we partnered with 8 local caterers across the GTA and Kingston area and launched our Meal Support Program! We were able to provide over 10,000 nutritious cooked meals to NAN families during the pandemic. With the recommendation of our Child Life Specialists, we continue to support our most at-risk families with meal support during the toughest part of their cancer journey.

Toben Food by Design

Yumba

Executive Nutrition (Kingston)

The Rampant Chef

On the Run Meals

On the Move Catering

Food for Thought (York Region)

City Farm Catering (Hamilton)





Lending a Helping Hand

"We feel very lucky to have been given the opportunity to cater to a number of Nanny Angel families this past year. It is a privilege to know that we are helping these families gain access to wholesome meals that may not have had the ability to do so safely during this time. Our hope was that it brought them just a little bit of joy and one less thing to worry about each day. Thank you, Nanny Angels, for allowing us to be a part of this initiative."

With gratitude,
The TOBEN team

"Interacting with the clients, receiving their thanks, and hearing first-hand about how Yumba's meals were helping to save precious time, effort, and energy was always uplifting. The Nanny Angel Network staff were always warm, friendly, and professional and always willing to work with us to find the best meal experience possible for their clients.

On behalf of the entire Yumba Team, I'd like to thank the Nanny Angel Network for providing us the opportunity to make a positive difference in the lives of families going through an ordeal words may not be fit to represent."

Travis Yumba

Our Supporters

Waugh Family Foundation

The Waugh Family Foundation has been an important partner to NAN for the past three years. The Foundation is led by husband-andwife Rick and Lynn Waugh, their three sons and three daughters-in-law Haley, Lisa, and Stacey, who have been the driving force behind the Foundation's support. It is from a deep understanding of what a family goes through when a parent gets cancer, that they became passionate about supporting the Nanny Angel Network.

As young mothers, Hayley, Stacey, and Lisa understand the amount of work it takes to be an attentive mom and how much time and effort goes into looking after the family.

For Hayley, a former event manager at the United Way and a mom of two, her thoughts revolve around a mom having to be a mom, no matter what.

"Even when you have a cold, it is very challenging to look after your family, so when you have cancer, it's even more difficult to keep the family in one piece. That is why I have such deep admiration for the work of the Nanny Angel Network. When I think about preparing meals and making sure everyone is happy, I'm especially impressed by a mom's ability to cope and how having a Nanny Angel provides a huge benefit."



Stacey, a teacher and mother of three young children, reflects, "It's hearing the mom's stories, how the Nanny Angel Network helps reduce the family's stress and how the programs developed during COVID kept families fed and brought joy from programs like the activity boxes. I find this all inspiring and it makes us want to help even more and be part of the mission."

Lisa a busy stay at home mother with 3 young children: Charlotte, Jack, and Nathan (ages 5, 3.5 and 1.5) "When I was first introduced to Nanny Angels, I was overwhelmed with emotion while reading the personal stories and learning just how impactful the organization is for these families in need. This past year has presented everyone with their own struggles. When you consider the support that the Nanny Angel Network has been able to provide, to both families and mothers, it is truly remarkable. The speed at which NAN pivoted during the pandemic is something that I really admire. The entire world was shaken upside down, yet NAN anticipated their families' greatest challenges and acted quickly by implementing a meal support program, homework club and activity boxes.

Our hope for NAN in the next five years is for the organization to continue to support more families in Ontario and one day across Canada. I look forward to seeing how the Waugh Family Foundation's contribution will impact programming as the needs of these families continue to grow. We have such respect for the work NAN does and we are so honoured to be able to help support the organization and the families involved. "

The Waugh Family Foundation's tremendous support over the past 3 years has made an enormous difference in the lives of families the Nanny Angel Network supports across the GTA and Kingston. Thank you, Hayley, Lisa and Stacey and the entire Waugh Family Foundation, for your kindness, generosity and for working to make a difference in the lives of families living with cancer.



WAUGH FAMILY, CHRISTMAS 2019

Moms Supporting Moms

Giving Back, One Month at a Time

Stephanie is a loving wife, mother of two and long-time monthly donor. She learned about NAN in 2015 and as a working mother immediately understood the need for reliable childcare. What Stephanie did not realize, was how critical childcare support was for moms with cancer.

"As a mom, you are constantly thinking about ways or things you can do to make sure your kids are okay, and having that support to ensure that your children are emotionally and mentally healthy in an already difficult time is so important. I can't imagine having that additional stress of being worried about your kids during a time you should be focusing on your health."

Understanding the need for consistency and the importance of the extra support provided by Nanny Angels, Stephanie decided to become a monthly donor. "I donate monthly to NAN because I know it can have a real long-term impact. I am helping to support the love, consistency and that extra special care during a tumultuous time for these families."

Stephanie considers herself incredibly lucky to not have experienced cancer firsthand, but it has impacted her family. Her grandfather passed away from cancer 15 years ago and another family member is currently undergoing treatment. Seeing the pain this disease causes, she could not imagine going through that as a mom while trying to care for your children.

For moms with cancer, NAN provides more than just childcare. Volunteers provide a sense of normalcy to children during a very difficult time. Stephanie's heart feels full when she sees her monthly donation being made.





Financials

Thanks to the passion, dedication and generosity of so many, we saw incredible support and launched new programs in response to COVID-19. Every dollar raised helps support our mission to lessen the impact of cancer on families.

\$1,225,481

TOTAL REVENUE

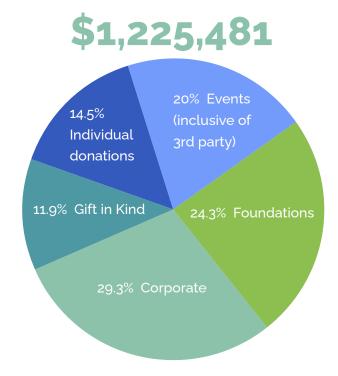
581
TOTAL DONORS

650
NUMBER OF GIFTS RECEIVED

\$898, 870

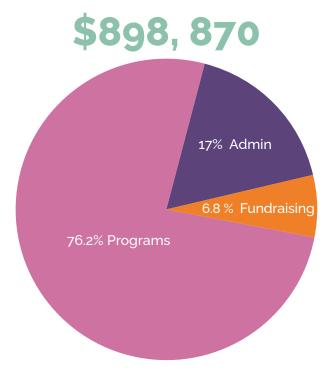
TOTAL EXPENSES

2020 revenue



DECREASE OF -17%

2020 expenses



DECREASED EXPENSES BY -11%

Our Premiere 2020 Donors

It is because of the deep commitment of the following corporations and foundations that we are able to ensure all families living with cancer have the support they need. Thank you for being by our side.

















ALFRED & CATHRYNE HENDRY























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